



VILLA BRASIL MOTEL PRIVACY POLICY

These Rules & Regulations are intended to provide a Safe and Enjoyable Environment for all of our Guests. Thank you for your cooperation.

01. All Terms and Conditions are Subject to Change without Prior Notice.
02. Villa Brasil Motel is privately owned. We Reserve the Right to Refuse Service to Anyone.
03. Prices and Promotions Daily Rates are subject to change without prior notice.
04. Check-in time after 3:00 PM. Check-out time 11:00 AM.
05. Office Closing time: 11:00 PM to 7:00 AM daily.
06. All guests are encouraged to inspect their room on arrival and report any problems, concerns or damages to the office immediately.
07. Early Departures: No refunds available for early departures due to inclement weather, family emergencies, failures in service of local utility providers (power, internet, television, phone, water and sewage).
08. Cancellation Policy: Upon making a reservation, the first night (per room) will be charged to your credit card account as a Non-Refundable Deposit.
09. Any reservations made under false pretenses i.e. failing to advise us about the total number of persons in your party including any children or failing to advise us if you have a pet, or any attempt to mislead or defraud the owners will be subject to deposit forfeiture and reservation cancellation.
10. You must call for same day reservation to get room availability. Weekly and group rates available. Please call.
11. If you overstay your check-out time, and we don't know about it ahead of time, you will be charged \$20.00 per full hour as "Late Check-out Fee Charge" on your Credit Card Account in our file. No Exceptions.
12. Maximum stay is 28 days. No Exceptions.
13. In case of any emergency (ambulance, fire department or police), please **Call 911**. Pick up the receiver, press 9, wait for the tone, and Dial 911.
14. We accept: Cash, Visa, Mastercard & AMEX.
15. Lost/Damaged Keys: \$20.00 fee per key.
16. We welcome pets. Up to 30lbs per pet. A \$20.00 daily fee will apply. Pets must be declared during guest registration. In consideration of all Villa Brasil Motel guests, pets must be attended at all times (read The Pet Rules & Regulations). We, at VBM do not accept the stay of any breed of aggressive dogs, not limited to Pitbull, Rottweiler, Wolf Hybrids - No Exceptions.
17. All guests registering must be 18 years of age or older, and must present a photo identification document upon check-in. The registered guest are fully responsible for the care of occupants under the age of 18 (eighteen) years old. Please do not leave them unattended during your stay on our premise. We are required by law to report to the authorities, and we will do so promptly.
18. Smoking is prohibited inside the rooms. No candles allowed in the rooms.
19. Alcohol consumption by persons under legal age is not allowed anywhere on the property. Illegal drugs or activities will not be tolerated anywhere on the property, including in the rooms.
20. If Law Enforcement is ever called to the motel due to a disturbance involving you, your pet, your visitors for any reason, you may be asked to leave the motel immediately with no refund.
21. Emergency Maintenance: Management reserves the right to enter any room at reasonable hours for emergency maintenance. Only electrical, water, sewage and phone service loss are covered. Loss of television or internet access does not constitute an emergency situation. Guests are asked to not attempt to fix any maintenance issues themselves. Guests may not prevent management from entering the room in emergency situations.
22. No unregistered guest is allowed to stay overnight and park on our premise. One car parking space available per room. Guest must inform the Car Make/Model, License Plate Number, State, and Color upon check-in.
23. Please display the Maid Service Door-Tag outside to request service. The sign must be posted by 11:00 AM. No cleaning on Sundays.
24. We're not liable to any damage to the registered guest and to his/her guest belongings, that may occur during the stay in the motel, included and not limited to electronic equipment's (i.e. computer, radio, mobile phone, others) and/or any other personal item (money, jewelry or valuables of any kind). Any belongings left on our premise by the registered guest, will be in storage for up 30 days. A storage fee of \$10.00 will apply for each day. After 30 days, the belongings will be disposed of.
25. Any broken or missing item, and/or vandalism acts, as done by the registered guest and/or by his/her invited guest will be the guest responsibility. They will be required to pay for the repair and/or replacement of the item. Villa Brasil Motel will charge the full amount to the registered guest credit card account in our file or deducted from the deposit to cover such costs.
26. The motel is not liable for any wrong doing done by the registered guest and/or his/her invited guest during the use of the internet, telephone, Satellite TV, and/or any other mean of communication services available on our premise. We won't be responsible for any kind of accident and/or physical injury to the guest during guest stay at Villa Brasil Motel.
27. Additional Mattress Fee per night - \$20.00.
28. No loud TV, music or stereos that will disturb other guests.
29. HDTV Screen, 100+ TV Channels, Brazilian TV Rede Globo.
30. FREE WI-FI.
31. Maid Service daily by request. Please display the Maid Service Door-Tag outside the door.
32. Please DO NOT attach/connect any kind of cables/devices to the HDTV to avoid damaging the room's HDTV. If you cause damage, you are responsible for paying in full for the replacement and installation of the new HDTV.



THE PET RULES & REGULATIONS



Any guest who fails to adhere to The Pet Rules & Regulations may be asked to leave the motel at the sole discretion of the Villa Brasil Motel Mgmt. All guests are required to review and understand The Pet Rules & Regulations and comply accordingly. These Pet Rules & Regulations supersede any previous rules or guidelines whether written or verbal.

The Pet Rules & Regulations here were primarily written with regard to dogs and cats. Wildlife or exotic animals are protected species and are never allowed to be kept as pets. The keeping of pets other than cats and dogs should also be approved in writing by Villa Brasil Motel Mgmt.

This will help ensure that all guests have an enjoyable stay at Villa Brasil Motel, your pet included. Villa Brasil Motel prides itself on being clean, safe and enjoyable for all guests.

We ask our guests and visitors to comply with the following rules and regulations below.

01. Guests agree to accept financial responsibility in the event of any damage done by their pet to the Villa Brasil Motel's property, whether inside or outside the guest room..
02. We reserve the right to full reimbursement for any deep cleaning and repair from damages caused by pet guests or their owners. Not limited to doors, towels, washcloths, bed, plants, and any other property.
03. All pets must be kept clean and flea and tick-free. If fleas become a problem, guest must agree to pay for professional extermination services to eradicate them.
04. Aggressive animals which represent a danger to other animals or people are never allowed in the Villa Brasil Motel. ANY animal bite or attack shall be immediately reported to the Villa Brasil Motel Mgmt.
05. Pets should never be allowed to disturb other guests from loud, frequent, habitual barking, howling, crying, or yelping.
06. We recommend bringing your own crate or pet bed that will make your pet feel more comfortable.
07. All guests are expected to pick up after their dogs, no exceptions. All pets must be completely housebroken.
08. Pets are to be on a Leash at All times and under adult supervision on the motel premises. Pets should never be left alone or unattended in the guest rooms and anywhere on the premises for any reason. If a pet is left unattended in the guest room; the pet must be caged or crated.
09. Villa Brasil Motel staff loves Pets... but you must either remove your pet or be present when housekeeping arrives to service your room. We will not clean any guest room in which there is a loose pet.
10. All dogs are permitted in guest rooms and common areas. Pets are Not Allowed in the lounge area.
11. We charge a daily fee \$20.00 per pet. Up to 30 lbs per pet. Pets must be declared during guest registration. In consideration of all Villa Brasil Motel guests, pets must be attended at all times (read The Pet Rules & Regulations). We, at VBM do not accept the stay of any breed of aggressive dogs, not limited to Pitbull, Rottweiler, Wolf Hybrids - No Exceptions.
12. When walking your pet in the neighborhood, please pick up after your pet. Villa Brasil Motel has clean-up plastic bags available for you.
13. Vaccinations - All pets entering our facility must provide current vaccination records administered by a Licensed Veterinarian. Please make sure you submit the required certificate prior or at check in.
14. You must have your own insurance to cover any damages or injury caused by your own pet during your stay in the Villa Brasil Motel.
15. We require our guests to leave a contact number at the front desk in case there is any emergency with your pet while you're out.
16. All guests with pets Must read, agree and sign The Pet Rules & Regulations Form prior to check in. We will terminate your stay with no prior notice if any The Pet Rules & Regulations is broken.
17. Pet Abandonment: Abandoned pets will be signed over to Animal Control. Owner hereby agrees to pay and related fees for this process, as well as any balance due related to the care of said pet.
18. Severe Weather/Disaster Plan: Owner hereby given permission for us to do whatever is necessary to protect their pets in a severe emergency, including moving off-site to a safe location, as deemed reasonable and necessary.